

|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
|------------------------------------------------------------------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|
| Siena Research Institute                                                                       |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| New York State Survey                                                                          |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Statewide Monthly Consumer Confidence                                                          |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Tracking Summary                                                                               |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Results of telephone poll of 801 New York State residents in May 2012, margin of error +/-3.5. |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Conducted by the Siena Research Institute, Loudonville, NY.                                    |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Please check which, if any, of the items you plan to buy in the next SIX months.               |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| OVERALL                                                                                        | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Diff |
| Car/Truck                                                                                      |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Yes                                                                                            | 10.9   | 11.2   | 9.2    | 12.4   | 11.4   | 9.7    | 12.7   | 11.2   | 10.1   | 8.3    | 9.5    | 9.5    | 9.6    | 9.5    | 8.1    | 13.3   | 11.9   | 8.7    | 10.1   | 12.9   | 2.8  |
| No                                                                                             | 87.5   | 85.8   | 89.0   | 85.3   | 85.9   | 89.3   | 84.4   | 86.8   | 87.8   | 89.9   | 87.8   | 87.8   | 88.3   | 89.1   | 89.4   | 84.8   | 85.2   | 88.6   | 88.0   | 85.3   | -2.7 |
| Not Sure                                                                                       | 1.6    | 3.0    | 1.8    | 2.4    | 2.7    | 1.0    | 2.9    | 2.0    | 2.1    | 1.9    | 2.7    | 2.7    | 2.1    | 1.4    | 2.5    | 1.9    | 2.9    | 2.6    | 2.0    | 1.9    | -0.1 |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Computer                                                                                       |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Yes                                                                                            | 15.5   | 14.7   | 16.3   | 14.4   | 15.0   | 13.9   | 15.1   | 14.4   | 12.1   | 15.0   | 13.3   | 14.4   | 16.0   | 15.5   | 15.7   | 16.3   | 15.9   | 16.0   | 15.2   | 13.9   | -1.3 |
| No                                                                                             | 81.6   | 83.2   | 80.8   | 82.8   | 83.3   | 84.6   | 81.7   | 82.3   | 83.8   | 82.1   | 83.2   | 82.3   | 81.0   | 81.8   | 81.6   | 81.3   | 81.3   | 80.5   | 81.6   | 83.1   | 1.5  |
| Not Sure                                                                                       | 2.9    | 2.1    | 2.9    | 2.9    | 1.8    | 1.5    | 3.2    | 3.2    | 4.1    | 2.9    | 3.5    | 3.2    | 3.0    | 2.7    | 2.6    | 2.4    | 2.7    | 3.5    | 3.2    | 3.0    | -0.2 |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Furniture                                                                                      |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Yes                                                                                            | 18.8   | 19.6   | 17.0   | 22.7   | 22.7   | 18.3   | 19.1   | 17.8   | 17.5   | 16.4   | 16.8   | 15.5   | 14.5   | 18.6   | 17.5   | 21.6   | 19.7   | 18.7   | 18.8   | 19.5   | 0.7  |
| No                                                                                             | 79.2   | 77.7   | 80.6   | 73.7   | 74.1   | 77.7   | 77.2   | 79.2   | 79.8   | 81.4   | 79.2   | 81.3   | 82.0   | 78.0   | 79.9   | 75.5   | 77.4   | 76.3   | 77.3   | 77.2   | -0.1 |
| Not Sure                                                                                       | 2.0    | 2.7    | 2.4    | 3.6    | 3.2    | 4.0    | 3.7    | 3.0    | 2.8    | 2.3    | 4.0    | 3.1    | 3.5    | 3.4    | 2.6    | 2.9    | 3.0    | 5.0    | 4.0    | 3.4    | -0.6 |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Home                                                                                           |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Yes                                                                                            | 4.3    | 4.0    | 4.5    | 4.5    | 4.0    | 4.4    | 3.4    | 3.2    | 3.9    | 3.8    | 4.9    | 3.0    | 3.4    | 3.5    | 3.0    | 4.0    | 3.7    | 3.4    | 4.1    | 5.7    | 1.6  |
| No                                                                                             | 94.4   | 94.7   | 94.4   | 93.4   | 95.2   | 94.8   | 95.3   | 95.6   | 94.8   | 95.5   | 93.9   | 96.0   | 95.7   | 96.0   | 96.6   | 94.9   | 95.4   | 95.3   | 94.3   | 93.5   | -0.8 |
| Not Sure                                                                                       | 1.4    | 1.3    | 1.0    | 2.1    | 0.7    | 0.9    | 1.4    | 1.1    | 1.4    | 0.8    | 1.2    | 1.0    | 1.0    | 0.5    | 0.4    | 1.1    | 0.9    | 1.4    | 1.6    | 0.7    | -0.9 |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Major Home Improvement                                                                         |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
| Yes                                                                                            | 13.4   | 13.4   | 14.5   | 15.6   | 16.6   | 16.1   | 15.6   | 14.2   | 15.0   | 14.4   | 13.3   | 12.8   | 12.9   | 12.2   | 13.2   | 17.3   | 14.2   | 16.9   | 16.5   | 16.6   | 0.1  |
| No                                                                                             | 84.7   | 84.0   | 83.5   | 81.7   | 80.4   | 81.4   | 82.5   | 83.7   | 81.9   | 83.3   | 83.7   | 84.7   | 84.7   | 86.0   | 84.9   | 80.5   | 84.0   | 79.5   | 81.6   | 80.6   | -1.0 |
| Not Sure                                                                                       | 1.9    | 2.6    | 2.0    | 2.7    | 3.0    | 2.5    | 1.9    | 2.1    | 3.1    | 2.4    | 3.0    | 2.5    | 2.4    | 1.7    | 1.9    | 2.2    | 1.9    | 3.6    | 1.9    | 2.7    | 0.8  |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |
|                                                                                                |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |        |      |