

| <b>4Q11</b>                   | <b>ALB</b> | <b>BIN</b> | <b>BUF</b> | <b>LI</b> | <b>MDH</b> | <b>NYC</b> | <b>ROC</b> | <b>SYR</b> | <b>UTC</b> | <b>NYS</b> |
|-------------------------------|------------|------------|------------|-----------|------------|------------|------------|------------|------------|------------|
| <b>OVERALL</b>                |            |            |            |           |            |            |            |            |            |            |
| <b>Car/Truck</b>              |            |            |            |           |            |            |            |            |            |            |
| Yes                           | 13.9       | 11.0       | 8.1        | 12.0      | 8.2        | 8.9        | 9.8        | 10.2       | 10.5       | 9.1        |
| No                            | 83.9       | 86.3       | 89.6       | 84.8      | 87.7       | 89.6       | 87.3       | 88.1       | 87.6       | 88.9       |
| Not Sure                      | 2.2        | 2.7        | 2.3        | 3.2       | 4.1        | 1.5        | 3.0        | 1.7        | 2.0        | 2.0        |
| <b>Computer</b>               |            |            |            |           |            |            |            |            |            |            |
| Yes                           | 14.9       | 8.8        | 8.8        | 13.9      | 16.2       | 21.0       | 11.8       | 13.6       | 11.0       | 15.7       |
| No                            | 82.5       | 88.3       | 88.4       | 83.6      | 80.4       | 76.0       | 85.2       | 82.5       | 87.1       | 81.5       |
| Not Sure                      | 2.6        | 2.9        | 2.8        | 2.5       | 3.4        | 3.0        | 3.0        | 3.9        | 2.0        | 2.8        |
| <b>Furniture</b>              |            |            |            |           |            |            |            |            |            |            |
| Yes                           | 14.7       | 14.1       | 16.5       | 16.9      | 14.5       | 20.6       | 13.0       | 10.7       | 13.9       | 16.9       |
| No                            | 82.2       | 84.6       | 81.9       | 80.6      | 81.6       | 75.2       | 84.8       | 85.9       | 84.1       | 80.0       |
| Not Sure                      | 3.1        | 1.2        | 1.6        | 2.5       | 3.9        | 4.2        | 2.3        | 3.4        | 2.0        | 3.2        |
| <b>Home</b>                   |            |            |            |           |            |            |            |            |            |            |
| Yes                           | 1.9        | 3.4        | 3.2        | 2.8       | 1.7        | 4.3        | 3.4        | 2.9        | 2.9        | 3.3        |
| No                            | 97.6       | 96.1       | 96.8       | 96.8      | 97.6       | 94.8       | 96.6       | 96.4       | 96.6       | 96.1       |
| Not Sure                      | 0.5        | 0.5        | 0.0        | 0.5       | 0.7        | 1.0        | 0.0        | 0.7        | 0.5        | 0.6        |
| <b>Major Home Improvement</b> |            |            |            |           |            |            |            |            |            |            |
| Yes                           | 15.1       | 15.4       | 13.0       | 12.5      | 15.7       | 12.9       | 16.6       | 13.6       | 15.4       | 12.8       |
| No                            | 83.4       | 82.2       | 85.6       | 85.2      | 81.4       | 84.7       | 81.6       | 85.4       | 81.5       | 85.2       |
| Not Sure                      | 1.4        | 2.4        | 1.4        | 2.3       | 2.9        | 2.3        | 1.8        | 1.0        | 3.2        | 2.0        |