			Em	ployees			Revenue		Busii	ness after pan	ndemic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Engineering and Construction	5%	0%	4%	7%	8%	0%	7%	6%	3%	7%	9%
Food and Beverage	5%	8%	8%	2%	3%	11%	5%	2%	4%	4%	9%
Education or Healthcare	13%	8%	6%	14%	18%	19%	5%	13%	13%	15%	3%
Finance, Insurance or Real Estate	17%	11%	19%	16%	21%	9%	13%	23%	20%	16%	9%
Manufacturing	4%	2%	4%	11%	3%	2%	5%	6%	2%	8%	3%
Retail	4%	0%	6%	2%	0%	0%	7%	0%	2%	4%	6%
Entertainment, Sports and Media	16%	21%	15%	16%	13%	20%	20%	11%	16%	13%	23%
Technology and Information Services	10%	17%	8%	5%	11%	13%	8%	10%	11%	8%	9%
Wholesale and Distribution	4%	4%	9%	5%	0%	4%	2%	6%	6%	2%	3%
Professional Services	13%	19%	8%	14%	15%	13%	11%	15%	14%	12%	11%
Service	10%	11%	15%	9%	7%	9%	18%	7%	8%	11%	17%

Q2. As you think about the current business or economic conditions in New York City as compared to one year ago, that is, before the Coronavirus pandemic, would you say they are considerably better, a little better, about the same, a little worse, or considerably worse?

			Emį	oloyees			Revenue	Business after pandemic			demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Considerably better	3%	2%	2%	5%	2%	2%	3%	3%	3%	3%	0%
A little better	13%	8%	13%	16%	10%	17%	7%	14%	14%	13%	9%
About the same	6%	8%	9%	5%	7%	4%	10%	7%	7%	7%	6%
A little worse	19%	19%	17%	18%	21%	19%	18%	20%	20%	20%	17%
Considerably worse	59%	64%	58%	56%	61%	59%	62%	57%	57%	58%	69%

Q3. Looking forward from today through the end of the year, that is, the entire 2021 year, how would you describe your expectations for the economy in New York City?

			Em	oloyees			Revenue		Business after pandemic			
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
Considerably better	18%	13%	19%	23%	15%	20%	11%	21%	22%	15%	3%	
A little better	46%	51%	45%	47%	43%	52%	49%	42%	43%	55%	31%	
About the same	13%	19%	13%	5%	13%	13%	15%	10%	11%	12%	23%	
A little worse	9%	8%	6%	7%	10%	2%	8%	10%	10%	9%	6%	
Considerably worse	15%	9%	17%	18%	20%	13%	16%	17%	14%	9%	37%	

Q4. Now thinking specifically about your company, what are your ex	pectations	for reve	nue throເ	igh the end	of the ye	ar 2021?					
			Emp	oloyees			Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Grow substantially	7%	6%	6%	7%	8%	7%	3%	8%	13%	1%	0%
Grow moderately	47%	42%	49%	53%	48%	46%	39%	52%	56%	43%	23%
Stay about the same	23%	28%	23%	19%	23%	26%	26%	22%	22%	28%	14%
Decrease moderately	13%	8%	15%	14%	13%	4%	18%	13%	5%	21%	20%
Decrease substantially	10%	17%	8%	7%	8%	17%	13%	5%	4%	7%	43%
Q5. Please think quickly about profitability. Between today and the e	nd of the	calendar	year 202	1 do you ex	pect you	profits to?					
			Emp	oloyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Grow substantially	6%	6%	4%	5%	10%	6%	3%	8%	12%	0%	0%
Grow moderately	36%	30%	28%	37%	44%	39%	23%	41%	45%	33%	9%
Stay about the same	32%	40%	38%	32%	21%	37%	33%	30%	30%	39%	23%
Decrease moderately	15%	15%	17%	19%	13%	4%	28%	15%	7%	22%	23%
Decrease substantially	11%	9%	13%	7%	11%	15%	13%	7%	5%	7%	46%
Q6. Businesses and the executives that direct them strive to enhance the next year?	profitabil	ity in ma	ny ways.	 Through wh	l nich of th	e following strate	egies do yo	 u plan to MOST	enhance your o	company's pro	l ofitability over
			Emp	oloyees			Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Market/demand growth	59%	62%	62%	56%	61%	60%	64%	59%	74%	46%	41%
Cost reduction	18%	15%	19%	18%	15%	13%	16%	18%	11%	24%	26%
Price increase	7%	0%	8%	14%	3%	2%	7%	7%	4%	10%	9%
New technology	9%	15%	6%	5%	11%	19%	5%	7%	8%	11%	9%
Other	7%	8%	6%	7%	10%	6%	8%	9%	3%	10%	15%

Q7. Please indicate which of the following are priorities for your com	pany now	and thro	ugh 2021								
			Em	oloyees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Growth within existing markets	71%	71%	68%	75%	69%	66%	67%	73%	78%	67%	52%
Starting new product lines	23%	25%	23%	18%	22%	25%	11%	27%	27%	20%	15%
Entry into new markets	37%	40%	38%	30%	46%	38%	33%	41%	43%	32%	24%
Obtaining government support	30%	33%	38%	35%	19%	40%	33%	25%	26%	30%	45%
Acquisition of new businesses	11%	6%	4%	7%	25%	2%	8%	18%	15%	10%	3%
Technology innovation	37%	29%	34%	33%	47%	38%	20%	44%	44%	31%	24%
Construction of new locations	6%	2%	6%	4%	8%	6%	7%	4%	7%	4%	6%
Internal restructuring	29%	17%	38%	28%	29%	17%	36%	28%	27%	27%	45%
Managing revenue to sustain business	56%	60%	55%	67%	51%	53%	62%	54%	48%	57%	82%
Keeping employees safe from COVID-19	60%	42%	62%	60%	71%	49%	51%	67%	58%	67%	48%
Adapting business to remote work	35%	29%	45%	28%	39%	28%	33%	40%	34%	36%	36%
Q8. Now thinking about the people that work for your company, bet	l ween toda	y and the	e end of 2	2021, do you	u plan to.	 ?					
			Em	oloyees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Substantially increase your workforce	5%	2%	2%	7%	7%	7%	0%	6%	10%	0%	3%
Moderately increase your workforce	36%	28%	36%	51%	35%	31%	30%	43%	48%	29%	17%
Remain about the same	48%	60%	53%	35%	42%	52%	59%	39%	37%	59%	54%
Decrease your workforce	10%	9%	9%	7%	17%	9%	11%	11%	5%	12%	26%

Q9. And thinking about challenges that your company faces, which o	the follor	ving are	you conc	erned with:	<u>'</u>				T		
			Em	oloyees			Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Existing U.S. competition	18%	13%	15%	14%	28%	11%	11%	23%	24%	12%	11%
Governmental regulation	30%	25%	36%	21%	43%	26%	28%	37%	30%	29%	31%
Taxation	39%	42%	40%	47%	34%	43%	36%	42%	33%	40%	57%
Foreign competition	5%	0%	4%	2%	11%	2%	0%	8%	5%	5%	3%
Energy costs	10%	9%	11%	16%	7%	15%	11%	8%	5%	14%	20%
Risk management	20%	6%	25%	23%	25%	9%	20%	25%	25%	13%	17%
Adverse economic conditions	59%	64%	57%	60%	62%	63%	61%	58%	59%	55%	71%
Health care costs	33%	26%	30%	44%	33%	20%	43%	33%	28%	36%	46%
Global political instability	25%	28%	32%	19%	23%	22%	30%	25%	27%	20%	34%
Rising supplier costs	23%	17%	34%	26%	13%	20%	21%	23%	19%	24%	34%
Human resources	25%	6%	23%	28%	38%	11%	16%	32%	26%	25%	20%
Cash flow	48%	64%	45%	49%	34%	65%	64%	31%	39%	48%	77%
Ability to obtain suitable financing	18%	25%	13%	19%	13%	19%	23%	14%	16%	14%	34%
U.S. trade agreements	8%	6%	11%	9%	5%	4%	10%	9%	7%	9%	9%
Continuing impact of COVID-19	73%	58%	75%	75%	79%	69%	64%	77%	70%	73%	86%
Technology/Broadband limitations	7%	6%	6%	5%	10%	6%	7%	9%	7%	7%	6%

Q10. Overall, do you expect 2021 to be a better year financially for your company than 2020 was, about the same as 2020 or worse financially for your company than 2020 was?

			Em	ployees			Revenue		Business after pandemic		
							More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Better than 2020	50%	38%	51%	60%	54%	48%	38%	59%	67%	35%	26%
About the same as 2020	35%	45%	36%	28%	30%	39%	39%	30%	29%	46%	34%
Worse than 2020	15%	17%	13%	12%	16%	13%	23%	11%	4%	20%	40%

Q11. Thinking specifically about New York City and the relationship between the city government and businesses like yours, overall would you say the government of the City of New York is doing an excellent, good, fair or poor job of creating a business climate in which companies like yours can succeed?

			Emį	oloyees			Revenue		Business after pandemic			
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
Excellent	2%	6%	2%	0%	2%	7%	0%	1%	3%	2%	0%	
Good	15%	9%	15%	9%	20%	13%	10%	17%	16%	14%	14%	
Fair	33%	42%	32%	33%	28%	41%	26%	33%	37%	33%	23%	
Poor	49%	43%	51%	58%	51%	39%	64%	50%	44%	51%	63%	

			Em	oloyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Tax Reform	37%	34%	38%	32%	41%	33%	31%	39%	34%	38%	43%
Stimulating tourism	40%	38%	42%	40%	43%	37%	44%	42%	38%	42%	46%
Re-opening schools for fulltime in-person instruction	55%	38%	55%	65%	66%	48%	51%	63%	51%	59%	60%
Vaccinating New Yorkers	71%	66%	72%	68%	85%	65%	62%	82%	70%	78%	60%
Energy Infrastructure	16%	15%	13%	12%	23%	19%	10%	17%	15%	20%	14%
Business Recovery Incentives	59%	68%	57%	54%	62%	72%	59%	56%	56%	58%	77%
Identifying new sources of revenue	25%	32%	23%	14%	26%	41%	16%	21%	29%	20%	26%
Spending Cuts/Addressing city's budget imbalance	32%	28%	26%	37%	39%	26%	25%	41%	34%	30%	29%
Zoning, housing, construction	22%	15%	15%	25%	30%	22%	13%	26%	23%	21%	20%
Transit and transportation	50%	49%	51%	49%	57%	48%	39%	58%	52%	52%	37%
Technology Infrastructure	27%	25%	21%	23%	36%	22%	23%	31%	29%	27%	17%
Homelessness and serving indigent population	56%	53%	57%	51%	64%	56%	54%	58%	60%	55%	46%
Crime/gun violence	49%	45%	40%	65%	52%	37%	51%	57%	53%	46%	46%
Other	13%	13%	17%	5%	11%	13%	16%	9%	11%	10%	26%

Q13. How confident are you in the ability of the government of the City of New York to improve the business climate for businesses like yours here in the city over the next year?

			Em	oloyees			Revenue		Business after pandemic			
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
Very confident	4%	4%	4%	0%	3%	7%	0%	2%	6%	2%	0%	
Somewhat confident	29%	34%	21%	26%	26%	39%	15%	28%	27%	34%	23%	
Not very confident	35%	36%	43%	28%	39%	33%	41%	36%	37%	34%	31%	
Not at all confident	32%	26%	32%	46%	31%	20%	44%	35%	30%	30%	46%	

Q14_1. As you probably know, New York City will be using a ranked-choice voting system in the upcoming Democratic Mayoral Primary. In keeping with that system, please rank your FIRST choice among the following current Mayoral candidates.

			Emp	oloyees			Revenue		Business after pandemic		
								More than		-	Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Andrew Yang	29%	36%	26%	26%	31%	28%	36%	27%	35%	22%	27%
Carlos Menchaca	1%	0%	3%	0%	0%	0%	2%	0%	0%	0%	5%
Dianne Morales	1%	0%	3%	0%	0%	0%	2%	0%	1%	0%	0%
Eric Adams	10%	18%	5%	5%	8%	26%	4%	4%	7%	14%	9%
John Catsimatidis	14%	5%	18%	19%	17%	2%	24%	16%	9%	18%	23%
Kathryn Garcia	3%	2%	0%	2%	4%	2%	0%	4%	2%	6%	0%
Loree Sutton	2%	0%	3%	0%	2%	2%	2%	1%	1%	1%	0%
Maya Wiley	5%	9%	3%	7%	0%	9%	2%	4%	5%	3%	9%
Ray McGuire	20%	7%	26%	26%	23%	9%	13%	27%	20%	24%	5%
Scott Stringer	8%	11%	8%	2%	10%	12%	7%	7%	6%	7%	23%
Shaun Donovan	8%	11%	5%	14%	4%	9%	7%	10%	13%	6%	0%

Q14_2. As you probably know, New York City will be using a ranked-choice voting system in the upcoming Democratic Mayoral Primary. In keeping with that system, please rank your SECOND choice among the following current Mayoral candidates.

			Em	oloyees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Andrew Yang	23%	32%	19%	13%	24%	25%	30%	18%	15%	26%	53%
Carlos Menchaca	2%	3%	3%	3%	2%	5%	3%	1%	2%	3%	0%
Dianne Morales	2%	3%	0%	3%	0%	5%	0%	1%	2%	2%	7%
Eric Adams	8%	16%	6%	3%	9%	15%	7%	6%	7%	8%	13%
John Catsimatidis	5%	3%	6%	5%	9%	0%	10%	7%	4%	8%	7%
Kathryn Garcia	4%	3%	3%	8%	4%	5%	3%	5%	5%	5%	0%
Loree Sutton	2%	0%	0%	0%	7%	0%	0%	4%	4%	0%	0%
Maya Wiley	10%	5%	13%	5%	13%	5%	10%	12%	7%	15%	0%
Ray McGuire	10%	5%	13%	18%	9%	5%	10%	14%	14%	8%	0%
Scott Stringer	22%	24%	19%	29%	15%	28%	17%	20%	27%	15%	20%
Shaun Donovan	11%	5%	16%	13%	9%	8%	10%	13%	12%	12%	0%

			Em	oloyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Andrew Yang	13%	6%	14%	22%	10%	13%	12%	14%	18%	9%	0%
Carlos Menchaca	2%	3%	0%	0%	2%	5%	0%	0%	1%	0%	15%
Dianne Morales	6%	9%	0%	6%	2%	8%	0%	5%	7%	5%	0%
Eric Adams	14%	18%	17%	6%	20%	18%	8%	14%	12%	12%	31%
John Catsimatidis	6%	3%	3%	8%	10%	5%	4%	8%	7%	5%	0%
Kathryn Garcia	11%	12%	0%	19%	12%	8%	8%	14%	10%	12%	15%
Loree Sutton	3%	6%	7%	3%	0%	5%	8%	1%	1%	7%	0%
Maya Wiley	10%	18%	10%	8%	5%	18%	12%	6%	9%	11%	15%
Ray McGuire	10%	9%	14%	11%	7%	3%	23%	9%	9%	12%	8%
Scott Stringer	13%	15%	17%	6%	15%	13%	15%	13%	13%	12%	15%
Shaun Donovan	12%	3%	17%	11%	17%	3%	12%	16%	12%	14%	0%
Q14_4. Top three candidates chosen.											
			Em	oloyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Andrew Yang	53%	78%	44%	36%	49%	78%	56%	39%	57%	43%	65%
Ray McGuire	30%	14%	35%	41%	31%	16%	17%	42%	33%	32%	6%
John Catsimatidis	18%	8%	21%	23%	21%	6%	27%	19%	10%	25%	29%
Q15_1. Would you say COVID-19 has increased, decreased	d, or had no impact o	l n: Demar	าd for you	 r product(s	s)/service	(s)?					
			Em	oloyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Increased	27%	21%	28%	30%	33%	26%	21%	32%	38%	18%	9%
Decreased	58%	70%	60%	54%	43%	65%	70%	45%	44%	66%	89%
No Impact	15%	9%	11%	16%	25%	9%	8%	23%	18%	15%	3%
Q15_2. Would you say COVID-19 has increased, decreased	d, or had no impact o	l n: Your re	evenue?								1
								ness after pan	demic		
		More than					Taken larg				
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Increased	14%	13%	13%	14%	13%	13%	10%	15%	20%	8%	6%
			700/	700/	C20/	80%	80%	66%	65%	76%	91%
Decreased	73%	79%	79%	70%	62%	80%	OU /0	0070	03/0	70%	91%

			Em	oloyees			Revenue		Busir	iess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Increased	12%	9%	9%	18%	15%	9%	5%	18%	20%	5%	0%
Decreased	75%	81%	75%	72%	70%	81%	82%	68%	63%	82%	100%
No Impact	13%	9%	15%	11%	15%	9%	13%	14%	16%	13%	0%
Q15_4. Would you say COVID-19 has increased, decreased,	or had no impact or	n: The siz	e of your	workforce:)						
			Em	oloyees			Revenue		Busir	ess after pan	demic
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	More than \$5M	Stronger	Survive	Taken large toll
Increased	8%	2%	13%	7%	10%	4%	5%	11%	14%	3%	0%
Decreased	57%	53%	57%	56%	61%	54%	69%	52%	46%	60%	89%
No Impact	35%	45%	30%	37%	30%	43%	26%	37%	40%	37%	11%
NO IIIIpacc	33%	43/0	30/0	37/0	30/0	45/0	20/0	37/0	4070	37/0	1170
Q15_5. Would you say COVID-19 has increased, decreased,	or had no impact or	n: Your co			?	1				<u>.</u>	
			Em	oloyees	ı		Revenue		Busir	ess after pan	
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Increased	59%	49%	64%	67%	57%	52%	59%	62%	53%	62%	69%
Decreased	23%	21%	13%	19%	34%	17%	18%	28%	27%	17%	20%
No Impact	19%	30%	23%	14%	8%	31%	23%	10%	20%	21%	11%
Q16_1. Please indicate whether you have made the follow	ng operational chan	ge in spe	cific resp	onse to CO	/ID-19, pl	an to make them	within the	next six month	s, or do not pla	n to make thi	s change:
Increased ability for employees to work at home.			Fmi	oloyees			Revenue		Rucir	ness after pan	demic
				loyees			nevenue	More than	Dusii	less arter pari	Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Already made this change	Total 76%	1-5 66%	6-19 75%	20-99 79%	100+ 83%	Less than \$1M 60%	\$1-5M 73%	\$5M 85%	Stronger 82%	Survive 67%	•
<u> </u>							•				toll
Already made this change Plan to make this change within 6 months Do not plan to make this change	76%	66%	75%	79%	83%	60%	73%	85%	82%	67%	toll 74%
Plan to make this change within 6 months Do not plan to make this change	76% 2% 23%	66% 2% 32%	75% 0% 25%	79% 2% 19%	83% 2% 15%	60% 2% 38%	73% 0% 27%	85% 2% 13%	82% 2% 17%	67% 1% 31%	toll 74% 3% 23%
Plan to make this change within 6 months	76% 2% 23%	66% 2% 32%	75% 0% 25%	79% 2% 19%	83% 2% 15%	60% 2% 38%	73% 0% 27%	85% 2% 13%	82% 2% 17% s, or do not pla	67% 1% 31% n to make thi	toll 74% 3% 23% s change:
Plan to make this change within 6 months Do not plan to make this change Q16_2. Please indicate whether you have made the following	76% 2% 23%	66% 2% 32%	75% 0% 25% ecific resp	79% 2% 19%	83% 2% 15%	60% 2% 38%	73% 0% 27%	85% 2% 13%	82% 2% 17% s, or do not pla	67% 1% 31%	toll 74% 3% 23% s change:
Plan to make this change within 6 months Do not plan to make this change Q16_2. Please indicate whether you have made the following	76% 2% 23% ing operational chan	66% 2% 32% ge in spe	75% 0% 25% ecific resp	79% 2% 19% onse to COV	83% 2% 15% /ID-19, pl	60% 2% 38% an to make then	73% 0% 27% within the	85% 2% 13% e next six month	82% 2% 17% s, or do not pla	67% 1% 31% n to make thiness after pan	toll 74% 3% 23% s change: demic Taken large
Plan to make this change within 6 months Do not plan to make this change Q16_2. Please indicate whether you have made the following Reduced amount of office space.	76% 2% 23% ing operational chan	66% 2% 32% ge in spe	75% 0% 25% ecific resp Em	79% 2% 19% onse to COV ployees 20-99	83% 2% 15% /ID-19, pl	60% 2% 38% an to make them Less than \$1M	73% 0% 27% n within the Revenue \$1-5M	85% 2% 13% e next six month More than \$5M	82% 2% 17% s, or do not pla Busin	67% 1% 31% n to make thiness after pan Survive	toll 74% 3% 23% s change: demic Taken large toll
Plan to make this change within 6 months Do not plan to make this change Q16_2. Please indicate whether you have made the following Reduced amount of office space. Already made this change	76% 2% 23% ing operational chan Total 27%	66% 2% 32% ge in spe 1-5 30%	75% 0% 25% ecific resp Em 6-19 31%	79% 2% 19% onse to COV ployees 20-99 18%	83% 2% 15% /ID-19, pl	60% 2% 38% an to make them Less than \$1M 28%	73% 0% 27% 1 within the Revenue \$1-5M 34%	85% 2% 13% e next six month More than \$5M 21%	82% 2% 17% s, or do not pla Busin Stronger 32%	67% 1% 31% n to make thiness after pan Survive 15%	toll 74% 3% 23% s change: demic Taken large toll 34%
Plan to make this change within 6 months Do not plan to make this change Q16_2. Please indicate whether you have made the following Reduced amount of office space.	76% 2% 23% ing operational chan	66% 2% 32% ge in spe	75% 0% 25% ecific resp Em	79% 2% 19% onse to COV ployees 20-99	83% 2% 15% /ID-19, pl	60% 2% 38% an to make them Less than \$1M	73% 0% 27% n within the Revenue \$1-5M	85% 2% 13% e next six month More than \$5M	82% 2% 17% s, or do not pla Busin	67% 1% 31% n to make thiness after pan Survive	toll 74% 3% 23% s change: demic Taken large toll

Q16_3. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change: Added new COVID-19 specific products or services.

			Emp	loyees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Already made this change	47%	48%	29%	52%	57%	47%	41%	50%	52%	41%	40%
Plan to make this change within 6 months	6%	0%	6%	7%	10%	8%	2%	7%	9%	2%	3%
Do not plan to make this change	48%	52%	65%	41%	33%	45%	58%	42%	39%	56%	57%

Q16_4. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change: Reduced business travel.

			Em	ployees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Already made this change	82%	77%	77%	86%	88%	75%	75%	89%	88%	78%	69%
Plan to make this change within 6 months	2%	2%	2%	2%	2%	4%	3%	1%	2%	1%	6%
Do not plan to make this change	16%	21%	21%	13%	10%	21%	22%	10%	11%	21%	26%

Q16_5. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change: Constructed/acquired new space or locations.

			Em	oloyees			Revenue		Business after pandemic		
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Already made this change	14%	11%	8%	7%	24%	11%	10%	16%	16%	11%	17%
Plan to make this change within 6 months	13%	4%	21%	20%	5%	13%	15%	11%	13%	16%	9%
Do not plan to make this change	73%	85%	71%	73%	71%	76%	75%	73%	72%	72%	74%

Q16_6. Please indicate whether you have made the following operational change in specific response to COVID-19, plan to make them within the next six months, or do not plan to make this change: Reduced workforce.

			Emp	oloyees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Already made this change	44%	34%	45%	50%	54%	34%	54%	46%	40%	42%	66%
Plan to make this change within 6 months	9%	6%	9%	4%	12%	6%	8%	9%	5%	10%	17%
Do not plan to make this change	47%	60%	45%	46%	34%	60%	38%	46%	55%	48%	17%

·			Em	loyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Already made this change	46%	43%	47%	33%	56%	50%	45%	44%	53%	36%	49%
Plan to make this change within 6 months	11%	21%	8%	7%	10%	19%	8%	9%	8%	13%	17%
Do not plan to make this change	43%	36%	45%	59%	34%	31%	47%	47%	39%	52%	34%
Q16_8. Please indicate whether you have made the following Increased ability to interact with clients via the internet.	operational chan	ge in spe	cific resp	onse to CO	VID-19, pl	an to make them	n within the	e next six month	s, or do not pla	n to make thi	is change:
			Em	oloyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Already made this change	86%	79%	87%	87%	90%	79%	80%	92%	90%	84%	74%
Plan to make this change within 6 months	5%	9%	2%	4%	2%	6%	8%	1%	3%	3%	12%
Do not plan to make this change	10%	11%	12%	9%	8%	15%	11%	7%	7%	12%	15%
Q16A_1. (If already or plan to make this change) Please indica			Em	oloyees			Revenue	More than	Busir	ness after pan	Taken large
Q16A_1. (If already or plan to make this change) Please indicated the plan to keep this indefinitely Do not plan to keep this change	Total 81% 19%	1-5 80% 20%	•		100+ 82% 18%	Less than \$1M		, ,			
•	Total 81% 19%	1-5 80% 20%	6-19 89% 11%	20-99 74% 26%	100+ 82% 18%	Less than \$1M 77% 23%	\$1-5M 86% 14%	More than \$5M 80% 20%	Stronger 82% 18%	Survive 82% 18%	Taken large toll 74% 26%
Plan to keep this indefinitely Do not plan to keep this change	Total 81% 19%	1-5 80% 20%	6-19 89% 11%	20-99 74% 26%	100+ 82% 18%	Less than \$1M 77% 23%	\$1-5M 86% 14%	More than \$5M 80% 20% unt of office spa	Stronger 82% 18%	Survive 82%	Taken large toll 74% 26%
Plan to keep this indefinitely Do not plan to keep this change	Total 81% 19%	1-5 80% 20%	6-19 89% 11%	20-99 74% 26% ange you h	100+ 82% 18%	Less than \$1M 77% 23%	\$1-5M 86% 14% duced amo	More than \$5M 80% 20%	Stronger 82% 18%	Survive 82% 18%	Taken large toll 74% 26%
Plan to keep this indefinitely Do not plan to keep this change Q16A_2. (If already or plan to make this change) Please indica	Total 81% 19% te whether you p	1-5 80% 20%	6-19 89% 11% eep the ch	20-99 74% 26% ange you holoyees	100+ 82% 18%	Less than \$1M 77% 23% e indefinitely: Rec	\$1-5M 86% 14% duced amo Revenue	More than \$5M 80% 20% unt of office spa	Stronger 82% 18%	Survive 82% 18%	Taken large toll 74% 26%
Plan to keep this indefinitely Do not plan to keep this change Q16A_2. (If already or plan to make this change) Please indica	Total 81% 19% te whether you p	1-5 80% 20%	6-19 89% 11% eep the ch	20-99 74% 26% ange you holoyees	100+ 82% 18% ave made	Less than \$1M 77% 23% e indefinitely: Rec Less than \$1M	\$1-5M 86% 14% duced amo Revenue	More than \$5M 80% 20% unt of office spa More than \$5M	Stronger 82% 18% nce. Busin	Survive 82% 18% ness after pan	Taken large toll 74% 26% ademic Taken large toll
Plan to keep this indefinitely Do not plan to keep this change	Total 81% 19% te whether you p Total 86% 14%	1-5 80% 20%	6-19 89% 11% eep the ch Em 6-19 96% 4%	20-99 74% 26% ange you h oloyees 20-99 84% 16% ange you h	100+ 82% 18% ave made 100+ 76% 24%	Less than \$1M 77% 23% e indefinitely: Rec Less than \$1M 83% 17%	\$1-5M 86% 14% duced amo Revenue \$1-5M 93% 7%	More than \$5M 80% 20% unt of office spa More than \$5M 82% 18%	Stronger 82% 18% 18% Cec. Busin Stronger 83% 17%	Survive 82% 18% 18% ness after pan Survive 88% 13%	Taken large toll 74% 26% 26% 26% 26% 26% 26% 26% 26% 26% 26
Plan to keep this indefinitely Do not plan to keep this change Q16A_2. (If already or plan to make this change) Please indica Plan to keep this indefinitely Do not plan to keep this change	Total 81% 19% te whether you p Total 86% 14%	1-5 80% 20%	6-19 89% 11% eep the ch Em 6-19 96% 4%	20-99 74% 26% ange you h oloyees 20-99 84% 16%	100+ 82% 18% ave made 100+ 76% 24%	Less than \$1M 77% 23% e indefinitely: Rec Less than \$1M 83% 17%	\$1-5M 86% 14% duced amo Revenue \$1-5M 93% 7%	More than \$5M 80% 20% unt of office spa More than \$5M 82% 18% OVID-19 specific	Stronger 82% 18% 18% Cec. Busin Stronger 83% 17%	Survive 82% 18% ness after pan Survive 88% 13%	Taken large toll 74% 26% 26% 26% 26% 26% 26% 26% 26% 26% 26
Plan to keep this indefinitely Do not plan to keep this change Q16A_2. (If already or plan to make this change) Please indica Plan to keep this indefinitely Do not plan to keep this change	Total 81% 19% te whether you p Total 86% 14%	1-5 80% 20%	6-19 89% 11% eep the ch Em 6-19 96% 4%	20-99 74% 26% ange you h oloyees 20-99 84% 16% ange you h	100+ 82% 18% ave made 100+ 76% 24%	Less than \$1M 77% 23% e indefinitely: Rec Less than \$1M 83% 17%	\$1-5M 86% 14% duced amo Revenue \$1-5M 93% 7%	More than \$5M 80% 20% unt of office spa More than \$5M 82% 18%	Stronger 82% 18% 18% Cec. Busin Stronger 83% 17%	Survive 82% 18% 18% ness after pan Survive 88% 13%	Taken large toll 74% 26% 26% 26% 26% 26% 26% 26% 26% 26% 26
Plan to keep this indefinitely Do not plan to keep this change Q16A_2. (If already or plan to make this change) Please indica Plan to keep this indefinitely Do not plan to keep this change	Total 81% 19% te whether you p Total 86% 14% te whether you p	1-5 80% 20%	6-19 89% 11% ep the ch Em 6-19 96% 4% eep the ch	20-99 74% 26% ange you holoyees 20-99 84% 16% ange you holoyees	100+ 82% 18% ave made 100+ 76% 24%	Less than \$1M 77% 23% indefinitely: Rec Less than \$1M 83% 17% indefinitely: Ad	\$1-5M 86% 14% duced amo Revenue \$1-5M 93% 7% ded new C	More than \$5M 80% 20% unt of office spa More than \$5M 82% 18% OVID-19 specific	Stronger 82% 18% 18% ce. Busin Stronger 83% 17% products or se Busin	Survive 82% 18% 18% ness after pan Survive 88% 13% rvices. ness after pan	Taken larg toll 74% 26% demic Taken larg toll 95% 5% demic Taken larg

			Em	oloyees			Revenue		Busir	ness after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Plan to keep this indefinitely	54%	49%	56%	56%	52%	54%	64%	48%	50%	60%	58%
Do not plan to keep this change	46%	51%	44%	44%	48%	46%	36%	52%	50%	40%	42%
Q16A_5. (If already or plan to make this change) Please in	ndicate whether you p	lan to ke	ep the ch	ange you h	ave made	indefinitely: Co	nstructed/a	acquired new sp			
			Em	loyees			Revenue		Busir	ess after pan	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	More than \$5M	Stronger	Survive	Taken large toll
Plan to keep this indefinitely	84%	100%	87%	62%	88%	83%	79%	86%	88%	86%	67%
Do not plan to keep this change	16%	0%	13%	38%	12%	17%	21%	14%	12%	14%	33%
	Total	1-5	•	oloyees 20-99	100+	Less than \$1M	Revenue \$1-5M	More than \$5M	Busir Stronger	ness after pan	demic Taken large toll
Q16A_6. (If already or plan to make this change) Please in Plan to keep this indefinitely	Total 44%	1-5 38%	6-19 45%	20-99 47%	100+ 41%	Less than \$1M	\$1-5M 58%	More than \$5M 39%	Stronger 40%	Survive 39%	Taken large toll 59%
Plan to keep this indefinitely Do not plan to keep this change	Total 44% 56%	1-5 38% 62%	6-19 45% 55%	20-99 47% 53%	100+ 41% 59%	Less than \$1M 24% 76%	\$1-5M 58% 42%	More than \$5M 39% 61%	Stronger 40% 60%	Survive	Taken large toll
Plan to keep this indefinitely Do not plan to keep this change	Total 44% 56%	1-5 38% 62%	6-19 45% 55% ep the ch	20-99 47% 53% ange you h	100+ 41% 59%	Less than \$1M 24% 76%	\$1-5M 58% 42% hanced e-co	More than \$5M 39% 61%	Stronger 40% 60%	Survive 39% 61%	Taken large toll 59% 41%
Plan to keep this indefinitely Do not plan to keep this change	Total 44% 56%	1-5 38% 62%	6-19 45% 55% ep the ch	20-99 47% 53%	100+ 41% 59%	Less than \$1M 24% 76%	\$1-5M 58% 42%	More than \$5M 39% 61%	Stronger 40% 60%	Survive 39%	Taken large toll 59% 41%
Plan to keep this indefinitely Do not plan to keep this change	Total 44% 56%	1-5 38% 62%	6-19 45% 55% ep the ch	20-99 47% 53% ange you h	100+ 41% 59%	Less than \$1M 24% 76%	\$1-5M 58% 42% hanced e-co	More than \$5M 39% 61% ommerce ability	Stronger 40% 60%	Survive 39% 61%	Taken large toll 59% 41%
Plan to keep this indefinitely Do not plan to keep this change Q16A_7. (If already or plan to make this change) Please in	Total 44% 56% ndicate whether you p	1-5 38% 62% lan to ke	6-19 45% 55% ep the ch	20-99 47% 53% ange you h	100+ 41% 59% ave made	Less than \$1M 24% 76% e indefinitely: En	\$1-5M 58% 42% hanced e-co	More than \$5M 39% 61% commerce ability	Stronger 40% 60%	Survive 39% 61%	Taken large toll 59% 41% demic Taken large
Plan to keep this indefinitely Do not plan to keep this change Q16A_7. (If already or plan to make this change) Please in	Total 44% 56% ndicate whether you p	1-5 38% 62% lan to ke	6-19 45% 55% ep the ch	20-99 47% 53% ange you holoyees	100+ 41% 59% ave made	Less than \$1M 24% 76% e indefinitely: En Less than \$1M	\$1-5M 58% 42% hanced e-co Revenue	More than \$5M 39% 61% ommerce ability More than \$5M	Stronger 40% 60% Busin	Survive 39% 61% ness after pan Survive	Taken large toll 59% 41% demic Taken large toll
Plan to keep this indefinitely Do not plan to keep this change Q16A_7. (If already or plan to make this change) Please in Plan to keep this indefinitely Do not plan to keep this change	Total 44% 56% ndicate whether you p Total 93% 7%	1-5 38% 62% lan to ke	6-19 45% 55% ep the ch Emp 6-19 93% 7%	20-99 47% 53% ange you h oloyees 20-99 91% 9%	100+ 41% 59% ave made 100+ 95% 5%	Less than \$1M 24% 76% e indefinitely: En Less than \$1M 97% 3%	\$1-5M 58% 42% hanced e-co Revenue \$1-5M 88% 13%	More than \$5M 39% 61% ommerce ability More than \$5M 93% 7%	Stronger	Survive 39% 61% ness after pan Survive 98% 2%	Taken large toll 59% 41% demic Taken large toll 100%
Plan to keep this indefinitely Do not plan to keep this change Q16A_7. (If already or plan to make this change) Please in Plan to keep this indefinitely Do not plan to keep this change	Total 44% 56% ndicate whether you p Total 93% 7%	1-5 38% 62% lan to ke	6-19 45% 55% ep the ch Emp 6-19 93% 7%	20-99 47% 53% ange you h oloyees 20-99 91% 9%	100+ 41% 59% ave made 100+ 95% 5%	Less than \$1M 24% 76% e indefinitely: En Less than \$1M 97% 3%	\$1-5M 58% 42% hanced e-co Revenue \$1-5M 88% 13%	More than \$5M 39% 61% ommerce ability More than \$5M 93% 7%	Stronger 40% 60% Busin Stronger 89% 11%	Survive 39% 61% ness after pan Survive 98% 2%	Taken large toll 59% 41% demic Taken large toll 100% 0%
Plan to keep this indefinitely Do not plan to keep this change Q16A_7. (If already or plan to make this change) Please in Plan to keep this indefinitely Do not plan to keep this change	Total 44% 56% Indicate whether you p Total 93% 7% Indicate whether you p	1-5 38% 62% lan to ke	6-19 45% 55% ep the ch Emp 6-19 93% 7% ep the ch Emp	20-99 47% 53% ange you h oloyees 20-99 91% 9% ange you h	100+ 41% 59% ave made 100+ 95% 5%	Less than \$1M 24% 76% indefinitely: En Less than \$1M 97% 3%	\$1-5M 58% 42% hanced e-co Revenue \$1-5M 88% 13%	More than \$5M 39% 61% ommerce ability More than \$5M 93% 7%	Stronger 40% 60% Busin Stronger 89% 11% vith clients via t Busin	Survive 39% 61% ness after pan Survive 98% 2% he internet. ness after pan	Taken large toll 59% 41% 41% demic Taken large toll 100% 0% demic Taken large toll 100% 10% 10% 10% 10% 10% 10% 10% 10% 10
	Total 44% 56% ndicate whether you p Total 93% 7%	1-5 38% 62% lan to ke	6-19 45% 55% ep the ch Emp 6-19 93% 7%	20-99 47% 53% ange you h oloyees 20-99 91% 9%	100+ 41% 59% ave made 100+ 95% 5%	Less than \$1M 24% 76% e indefinitely: En Less than \$1M 97% 3%	\$1-5M 58% 42% hanced e-co Revenue \$1-5M 88% 13%	More than \$5M 39% 61% ommerce ability More than \$5M 93% 7%	Stronger 40% 60% Busin Stronger 89% 11%	Survive 39% 61% ness after pan Survive 98% 2%	Taken large toll 59% 41% 41% demic Taken large toll 100% 0% demic

Q17_1. As best as you can, please indicate the percentage of your		, , , , , , , , , , , , , , , , , , , ,					·		D!		damia
			Em _l	oloyees	1	1	Revenue	Barra dharr	Busir	ess after pan	
							4	More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
None	19%	25%	32%	19%	5%	33%	25%	9%	15%	22%	29%
1%-50%	19%	11%	11%	32%	20%	11%	21%	20%	16%	26%	14%
51%-99%	22%	13%	17%	19%	41%	7%	11%	37%	29%	17%	14%
All	39%	51%	40%	30%	34%	48%	43%	34%	41%	35%	43%
Q17_2. As best as you can, please indicate the percentage of your	New York Cit	y based	workforc	l e that you e	xpect to	work fully remot	ely once th	e pandemic is n			<u> </u>
			Em	oloyees			Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
None	39%	42%	42%	44%	34%	44%	49%	30%	33%	45%	46%
1%-50%	37%	19%	26%	46%	52%	17%	23%	53%	43%	37%	17%
51%-99%	13%	8%	17%	11%	11%	9%	13%	14%	14%	10%	14%
All	12%	32%	15%	0%	2%	30%	15%	3%	10%	9%	23%
Q17_3. As best as you can, please indicate the percentage of your	New York Cit	y based	workforc	e that has b	een work	ing partially rem	otely durin	g the pandemic			
			Em	oloyees			Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
None	57%	74%	57%	47%	49%	74%	57%	48%	55%	57%	60%
1%-50%	39%	23%	32%	51%	51%	20%	36%	50%	42%	38%	34%
51%-99%	3%	0%	11%	0%	0%	2%	7%	1%	2%	4%	6%
	1%	4%	0%	2%	0%	4%	0%	1%	2%	1%	0%
All	1/0	7/0	-,-	-/-	070	.,,	-,-				
All	170	470		2,0	070	.,,					
									is no longer a t	hreat.	
Q17_4. As best as you can, please indicate the percentage of your			workforc	e that you e			motely onc				demic
			workforc							hreat. ness after pan	
			workforc	e that you e			motely onc	e the pandemic			demic Taken large toll
	New York Cit	y based	workforce Em	e that you e	expect to	work partially re	motely onc Revenue	e the pandemic	Busir	ess after pan	Taken large
Q17_4. As best as you can, please indicate the percentage of your	New York Cit	y based	workforce Emp 6-19	e that you e ployees 20-99	expect to	work partially re	motely onc Revenue \$1-5M	e the pandemic More than \$5M	Busir Stronger	ess after pan Survive	Taken large toll
Q17_4. As best as you can, please indicate the percentage of your None 1%-50%	New York Cit Total 41% 49%	1-5 60%	6-19 45% 45%	20-99 33% 60%	100+ 26% 61%	work partially related to the second	motely onc Revenue \$1-5M 48% 43%	e the pandemic More than \$5M 25% 63%	Stronger 37% 48%	Survive 39% 55%	Taken large toll 63% 37%
Q17_4. As best as you can, please indicate the percentage of your None	New York Cit Total 41%	1-5 60% 28%	workforce Emp 6-19 45%	e that you e ployees 20-99 33%	100+ 26%	work partially re Less than \$1M 65%	motely onc Revenue \$1-5M 48%	e the pandemic More than \$5M 25%	Stronger 37%	Survive	Taken large toll 63%

			<u>E</u> mį	oloyees			Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
None	49%	55%	47%	46%	44%	52%	46%	50%	56%	39%	49%
1%-50%	27%	21%	25%	25%	38%	17%	25%	33%	26%	30%	23%
51%-99%	14%	9%	13%	19%	15%	13%	16%	13%	11%	17%	11%
All	10%	15%	15%	11%	3%	19%	13%	4%	7%	13%	17%
Q17_6. As best as you can, please indicate the percentage	of your New York Cit	y based			xpect to	work in-person o		ndemic is no lon			
			Em	oloyees	I		Revenue		Busir	ess after pan	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	More than \$5M	Stronger	Survive	Taken large toll
None	24%	47%	32%	7%	8%	41%	31%	12%	25%	17%	29%
1%-50%	29%	11%	25%	35%	46%	15%	16%	45%	37%	26%	14%
51%-99%	24%	19%	17%	30%	30%	15%	23%	28%	20%	30%	23%
All	23%	23%	26%	28%	16%	30%	30%	15%	18%	26%	34%
Q18. Overall, how productive was your remote workforce	during the Pandemic	 :?									
			Em	oloyees			Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Extremly productive - better than before	20%	29%	18%	18%	20%	21%	23%	19%	28%	11%	7%
As an advertise as before	49%	36%	44%	49%	61%	40%	40%	58%	50%	51%	38%
As productive as before								222/	22%	38%	55%
•	32%	36%	38%	33%	19%	40%	38%	23%	2270	36%	3370
Not as productive							38%	23%	2270	30%	3370
Not as productive			andemic	is no longer				23%			
Not as productive			andemic				38% Revenue			ness after pan	demic
Not as productive	e of your business wh	en the p	andemic Emp	is no longer oloyees	a threat	?	Revenue	More than	Busir	ness after pan	demic Taken large
Not as productive Q19. Which of the following do you most expect to be tru	e of your business wh	en the p	andemic Emp 6-19	is no longer ployees 20-99	a threat	Less than \$1M	Revenue \$1-5M	More than \$5M	Busir Stronger	ness after pan	demic Taken largo toll
As productive as before Not as productive Q19. Which of the following do you most expect to be tru Stronger Survive	e of your business wh	en the p	andemic Emp	is no longer oloyees	a threat	?	Revenue	More than	Busir	ness after pan	demic Taken large

Q20. How likely do you think it is that most businesses like yours in the	<u> </u>	Ι		loyees	· ·		Revenue	•		ess after pan	<u> </u>
			1	,				More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Very likely	17%	15%	13%	16%	23%	15%	13%	20%	26%	11%	3%
Somewhat likely	47%	53%	47%	39%	52%	49%	38%	51%	48%	55%	20%
Not too likely	30%	28%	32%	39%	20%	28%	39%	25%	22%	32%	51%
Not at all likely	6%	4%	8%	7%	5%	8%	10%	3%	3%	2%	26%
Q21. In order to enhance the development of a more robust economy	in New Y	ork City,	which of	the followi	ng do yo	u think must occu	ır?				
		T		olovees	0 - , -		Revenue		Busir	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Widespread availability of 5G high-speed internet	38%	40%	34%	39%	47%	38%	31%	46%	42%	41%	21%
The return of most New Yorkers to working in person as they did before the pandemic	52%	37%	57%	64%	52%	42%	59%	53%	48%	55%	59%
Reopening New York's tourist attractions including theatres, sports, museums, and other entertainment and leisure venues	83%	88%	91%	80%	80%	87%	89%	81%	82%	84%	82%
Major investments in transportation infrastructure including trains, buses, subways, airports, roadways and bridges	64%	67%	60%	64%	68%	72%	49%	69%	66%	68%	50%
Ensuring all New Yorkers earn a living wage	47%	67%	45%	30%	38%	62%	46%	36%	48%	45%	41%
Developing more affordable housing in the city	51%	67%	47%	43%	47%	60%	46%	47%	53%	49%	47%
Dedicating NYPD to policing that is racially just	43%	54%	51%	34%	38%	60%	43%	39%	45%	41%	44%
Reducing the regulatory burden on NYC businesses	60%	52%	58%	73%	58%	55%	62%	61%	63%	56%	65%
Providing incentives for companies to bring employees back to work in-person	51%	44%	53%	54%	57%	43%	64%	49%	44%	55%	65%
Q22. How much have you seen, heard or read about 5G high-speed in	tarnat?										
Q22. How much have you seen, heard of read about 30 high-speed in	ternet:		Fmi	oloyees			Revenue		Rusir	ness after pan	demic
				,			venue	More than	Dusii	less unter par	Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
A lot	37%	36%	36%	26%	48%	41%	31%	38%	36%	33%	47%
Some	47%	45%	49%	63%	43%	41%	54%	51%	51%	49%	29%
Not much	14%	19%	13%	11%	7%	19%	13%	9%	9%	17%	21%
Nothing at all	2%	0%	2%	0%	3%	0%	2%	2%	3%	1%	3%

Q23. How crucial would you say the internet is to your business' dail	<u> </u>										
			Emp	loyees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Very crucial	80%	74%	77%	84%	87%	74%	75%	86%	85%	76%	74%
Somewhat crucial	15%	17%	19%	11%	10%	19%	18%	10%	12%	17%	21%
Not very crucial	4%	8%	4%	4%	3%	6%	7%	3%	2%	7%	6%
Not at all crucial	1%	2%	0%	2%	0%	2%	0%	1%	1%	1%	0%
Q24. Which of the following do you use the internet for in your daily	business o	peration	s?								
			Emp	loyees			Revenue		Busin	ess after pan	demic
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Internal communications	91%	89%	89%	93%	95%	85%	87%	97%	93%	92%	85%
Communicating with customers/clients	97%	96%	98%	96%	98%	96%	98%	96%	98%	96%	100%
Working with suppliers	66%	68%	72%	58%	65%	70%	67%	61%	67%	67%	61%
Managing equipment	36%	34%	28%	37%	48%	33%	33%	40%	38%	40%	21%
Tracking data	72%	68%	68%	74%	83%	70%	64%	78%	77%	73%	55%
Training	58%	47%	42%	58%	83%	54%	41%	70%	69%	47%	48%
Marketing	79%	89%	75%	74%	82%	87%	77%	77%	83%	72%	85%
			_								
Q25_1. How satisfied are you with the following aspect of your curre	nt internet	service:								<u>.</u>	
			Emp	loyees			Revenue		Busin	ess after pan	
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Very satisfied	36%	46%	36%	30%	34%	48%	30%	35%	42%	35%	16%
Somewhat satisfied	46%	37%	53%	43%	49%	37%	45%	49%	42%	47%	59%
Not too Satisfied	15%	13%	9%	21%	13%	11%	23%	11%	14%	17%	16%
Not at all satisfied	3%	4%	2%	5%	3%	4%	2%	4%	3%	1%	9%
Q25_2. How satisfied are you with the following aspect of your curre	nt internet	service:	•				_	<u> </u>			
			Emp	loyees		1	Revenue	Mana Aban	Busin	ess after pan	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	More than \$5M	Stronger	Survive	Taken large toll
Very satisfied	32%	44%	29%	23%	34%	44%	28%	31%	36%	32%	18%
Somewhat satisfied	47%	31%	54%	54%	49%	33%	45%	54%	45%	49%	48%
Not too Satisfied	17%	19%	15%	20%	13%	17%	25%	12%	15%	18%	21%
Not at all satisfied	3%	6%	2%	4%	3%	6%	2%	4%	3%	0%	12%
	5,0	0,0	-/-	.,,	0,0	2,0	-/-	.,,	3,0	0,0	

Q25_3. How satisfied are you with the following aspect of your curre	1						Davison -		Business after pandemic		
			Emi	oloyees			Revenue		Busir	iess after pan	
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Very satisfied	34%	40%	38%	23%	36%	46%	30%	32%	36%	36%	19%
Somewhat satisfied	51%	42%	49%	59%	51%	35%	53%	55%	53%	47%	59%
Not too Satisfied	12%	13%	13%	13%	10%	15%	17%	9%	8%	16%	16%
Not at all satisfied	3%	4%	0%	5%	3%	4%	0%	4%	3%	1%	6%
Q25_4. How satisfied are you with the following aspect of your curro	nt interne	t service:	Cost?								
			Em	oloyees		Revenue			Business after pandemic		
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Very satisfied	21%	25%	17%	18%	23%	22%	20%	21%	26%	18%	6%
Somewhat satisfied	44%	31%	53%	45%	48%	35%	43%	49%	44%	46%	38%
Not too Satisfied	26%	23%	23%	32%	23%	20%	32%	25%	22%	29%	34%
Not at all satisfied	9%	21%	8%	5%	5%	22%	5%	5%	8%	7%	22%
Q25_5. How satisfied are you with the following aspect of your curre	nt interne	t service:	Reliabilit	y?							<u> </u>
			Em	oloyees		Revenue			Business after pandemic		
								More than			Taken large
	T-4-1	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
	Total										
Very satisfied	35%	49%	26%	30%	38%	46%	28%	35%	42%	33%	18%
Very satisfied Somewhat satisfied	1.0.00.		26% 55%	30% 48%	38% 51%	46% 31%	28% 52%	35% 54%	42% 49%	33% 52%	18% 39%
•	35%	49%				1					
Somewhat satisfied	35% 49%	49% 38%	55%	48%	51%	31%	52%	54%	49%	52%	39%

			Employees Revenue						Business after pandemic			
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
Improved internal communications	39%	24%	33%	49%	46%	31%	33%	45%	40%	39%	38%	
Improved communication with customers/clients/suppliers	53%	55%	59%	51%	54%	53%	63%	49%	52%	50%	69%	
Improved customer acquisition	19%	22%	26%	14%	14%	27%	13%	16%	20%	15%	23%	
Improved managing of equipment	13%	12%	17%	12%	14%	12%	15%	13%	16%	15%	0%	
Improved tracking of data	35%	33%	39%	35%	39%	35%	37%	36%	36%	39%	23%	
Utilization of artificial intelligence or machine learning	17%	6%	13%	18%	30%	10%	11%	23%	21%	14%	12%	
Improved training that could include use of VR, virtual real	25%	22%	20%	29%	30%	22%	19%	30%	28%	21%	23%	
Improved marketing	34%	41%	39%	22%	32%	37%	39%	30%	38%	25%	46%	
Increased profits	16%	18%	20%	14%	18%	16%	17%	17%	21%	9%	19%	
New product innovations	23%	31%	24%	18%	20%	27%	20%	22%	26%	19%	19%	
Improved video streaming	62%	65%	54%	69%	61%	71%	46%	67%	66%	56%	65%	
Ability to host virtual live events	46%	45%	48%	37%	55%	51%	41%	48%	57%	30%	50%	
Improved cybersecurity	35%	37%	41%	22%	41%	41%	30%	34%	31%	39%	38%	
Greater efficiency	56%	67%	63%	49%	54%	61%	56%	55%	59%	51%	58%	
dieater efficiency	3070											
Other	8%	10%	11%	4%	5%	12%	9%	5%	6%	9%	8%	
	8%	10%	11%	4% New York C								
Other	8%	10%	11%	4%			recovery o			9% ness after pan		
Other	8%	10%	11%	4% New York C			recovery o	of NYC?			demic	
Other	8%	speed in	11% ternet in Emp	4% New York Coloyees	ity will ha	eve on: Economic	recovery o	of NYC? More than	Busir	ness after pan	demic Taken large	
Q27_1. What effect do you think having the enhanced functionali	8% ty of 5G high-	speed in	ternet in Emp	4% New York Coloyees 20-99	ity will ha	eve on: Economic	recovery o Revenue \$1-5M	of NYC? More than \$5M	Busir Stronger	ness after pan Survive	demic Taken large toll	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement	8% ty of 5G high- Total 15%	10% speed in 1-5 19%	11% ternet in Emp 6-19 20%	4% New York Coloyees 20-99 11%	100+	Less than \$1M	Revenue \$1-5M	of NYC? More than \$5M 15%	Busin Stronger 17%	ness after pan Survive 14%	demic Taken large toll 10%	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement Some improvement	8% ty of 5G high- Total 15% 50%	10% speed in 1-5 19% 50%	11% ternet in Emp 6-19 20% 41%	4% New York Coloyees 20-99 11% 48%	100+ 10% 59%	Less than \$1M	\$1-5M 12% 46%	of NYC? More than \$5M 15% 53%	Stronger 17% 53%	Survive 14% 49%	demic Taken large toll 10% 40%	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement Some improvement No change Negative impact	8% ty of 5G high- Total 15% 50% 33% 2%	10% speed in 1-5 19% 50% 27% 4%	11% ternet in Emp 6-19 20% 41% 37% 2%	4% New York Coloyees 20-99 11% 48% 41% 0%	100+ 10% 59% 28% 3%	Less than \$1M 19% 46% 29% 6%	\$1-5M 12% 46% 42% 0%	More than \$5M 15% 53% 30%	Stronger 17% 53% 30%	Survive 14% 49% 36%	demic Taken large toll 10% 40% 37%	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement Some improvement No change	8% ty of 5G high- Total 15% 50% 33% 2%	10% speed in 1-5 19% 50% 27% 4%	11% ternet in Emp 6-19 20% 41% 37% 2%	4% New York Coloyees 20-99 11% 48% 41% 0%	100+ 10% 59% 28% 3%	Less than \$1M 19% 46% 29% 6%	\$1-5M 12% 46% 42% 0%	More than \$5M 15% 53% 30%	Stronger 17% 53% 30% 0%	Survive 14% 49% 36% 1%	demic Taken large toll 10% 40% 37% 13%	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement Some improvement No change Negative impact	8% ty of 5G high- Total 15% 50% 33% 2%	10% speed in 1-5 19% 50% 27% 4%	11% ternet in Emp 6-19 20% 41% 37% 2% ternet in	4% New York Coloyees 20-99 11% 48% 41% 0%	100+ 10% 59% 28% 3%	Less than \$1M 19% 46% 29% 6%	\$1-5M 12% 46% 42% 0%	More than \$5M 15% 53% 30% 2%	Stronger 17% 53% 30% 0%	Survive 14% 49% 36%	demic Taken large toll 10% 40% 37% 13%	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement Some improvement No change Negative impact	8% ty of 5G high- Total 15% 50% 33% 2%	10% speed in 1-5 19% 50% 27% 4% speed in	11% ternet in Emp 6-19 20% 41% 37% 2% ternet in Emp	A% New York Cooloyees 20-99 11% 48% 41% 0% New York Cooloyees	100+ 10% 59% 28% 3%	Less than \$1M 19% 46% 29% 6% ave on: Job grown	\$1-5M 12% 46% 42% 0% th in NYC?	of NYC? More than \$5M 15% 53% 30% 2% More than	Stronger 17% 53% 30% 0%	Survive 14% 49% 36% 1%	demic Taken large toll 10% 40% 37% 13% demic Taken large	
Other Q27_1. What effect do you think having the enhanced functionalist Significant improvement Some improvement No change Negative impact Q27_2. What effect do you think having the enhanced functionalist	8% ty of 5G high- Total 15% 50% 33% 2% ty of 5G high-	10% speed in 1-5 19% 50% 27% 4% speed in	11% ternet in Emp 6-19 20% 41% 37% 2% ternet in Emp	4% New York Coloyees 20-99 11% 48% 41% 0% New York Coloyees 20-99	100+ 10% 59% 28% 3%	Less than \$1M 19% 46% 29% 6%	\$1-5M 12% 46% 42% 0% th in NYC? Revenue	of NYC? More than \$5M 15% 53% 30% 2% More than \$5M	Busin Stronger 17% 53% 30% 0% Busin Stronger S	Survive 14% 49% 36% 1% ness after pan	demic Taken large toll 10% 40% 37% 13% demic Taken large toll	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement Some improvement No change Negative impact	8% Total 15% 50% 33% 2% ty of 5G high-	10% speed in 1-5 19% 50% 27% 4% speed in 1-5 1-5	11% ternet in Emp 6-19 20% 41% 37% 2% ternet in Emp 6-19 18%	4% New York Cooloyees 20-99 11% 48% 41% 0% New York Cooloyees 20-99 18%	100+ 10% 59% 28% 3% ity will ha	Less than \$1M 19% 46% 29% 6% ave on: Job grown Less than \$1M 17%	\$1-5M 12% 46% 42% 0% th in NYC? Revenue \$1-5M 10%	More than \$5M 30% 2%	Busin Stronger 17% 53% 30% 0% Busin Stronger 21%	Survive 14% 49% 36% 1% ness after pan	demic Taken large toll 10% 40% 37% 13% demic Taken large toll 17%	
Other Q27_1. What effect do you think having the enhanced functionalist Significant improvement Some improvement No change Negative impact Q27_2. What effect do you think having the enhanced functionalist	8% ty of 5G high- Total 15% 50% 33% 2% ty of 5G high-	10% speed in 1-5 19% 50% 27% 4% speed in	11% ternet in Emp 6-19 20% 41% 37% 2% ternet in Emp 6-19 18% 29%	4% New York Coloyees 20-99 11% 48% 41% 0% New York Coloyees 20-99	100+ 10% 59% 28% 3% ity will ha	Less than \$1M 19% 46% 29% 6% ave on: Job grow	\$1-5M 12% 46% 42% 0% th in NYC? Revenue	of NYC? More than \$5M 15% 53% 30% 2% More than \$5M	Busin Stronger 17% 53% 30% 0% Busin Stronger S	Survive 14% 49% 36% 1% ness after pan	demic Taken large toll 10% 40% 37% 13% demic Taken large toll	
Other Q27_1. What effect do you think having the enhanced functionali Significant improvement Some improvement No change Negative impact Q27_2. What effect do you think having the enhanced functionali	8% Total 15% 50% 33% 2% ty of 5G high-	10% speed in 1-5 19% 50% 27% 4% speed in 1-5 1-5	11% ternet in Emp 6-19 20% 41% 37% 2% ternet in Emp 6-19 18%	4% New York Cooloyees 20-99 11% 48% 41% 0% New York Cooloyees 20-99 18%	100+ 10% 59% 28% 3% ity will ha	Less than \$1M 19% 46% 29% 6% ave on: Job grown Less than \$1M 17%	\$1-5M 12% 46% 42% 0% th in NYC? Revenue \$1-5M 10%	More than \$5M 30% 2%	Busin Stronger 17% 53% 30% 0% Busin Stronger 21%	Survive 14% 49% 36% 1% ness after pan	demic Taken large toll 10% 40% 37% 13% demic Taken large toll 17%	

	f 5G high-speed internet in New York City will h Employees						Revenue		Business after pandemic			
				Joyces			Revenue	More than	Dusii	less after pan	Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
ignificant improvement	14%	17%	14%	9%	16%	17%	14%	12%	13%	14%	20%	
Some improvement	38%	38%	37%	34%	39%	37%	36%	39%	44%	37%	13%	
No change	44%	38%	45%	55%	41%	40%	47%	46%	43%	45%	50%	
Negative impact	3%	6%	4%	2%	3%	6%	3%	3%	0%	3%	17%	
Q27_4. What effect do you think having the enhanced functionality o	of 5G high-	speed in			ity will ha	ive on: The reput	tation of N	rc?				
			Em	oloyees			Revenue		Busir	ess after pan		
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
ignificant improvement	25%	29%	24%	18%	30%	31%	17%	27%	27%	26%	17%	
ome improvement	39%	38%	29%	45%	39%	31%	41%	40%	43%	40%	20%	
No change	34%	27%	47%	38%	28%	35%	41%	31%	30%	34%	50%	
Negative impact	2%	6%	0%	0%	3%	4%	2%	2%	0%	1%	13%	
				N W I - C		B			· C 3			
Q27_5. What effect do you think having the enhanced functionality o	of 5G high-	speed in		New York C ployees	ity will ha	ve on: Recruitin	g and retain Revenue			ess after pan		
Q27_5. What effect do you think having the enhanced functionality o			Emp	oloyees			Revenue	More than	Busir		Taken large	
	Total	1-5	Em _l 6-19	oloyees 20-99	100+	Less than \$1M	Revenue \$1-5M	More than \$5M	Busir Stronger	Survive	Taken large toll	
Significant improvement	Total	1-5 23%	6-19 18%	20-99 9%	100+ 15%	Less than \$1M 25%	\$1-5M 8%	More than \$5M 15%	Stronger 20%	Survive	Taken large toll 6%	
Significant improvement Some improvement	Total	1-5	Em _l 6-19	oloyees 20-99	100+	Less than \$1M 25% 38%	Revenue \$1-5M	More than \$5M 15% 38%	Busir Stronger	Survive 14% 33%	Taken large toll	
Significant improvement Some improvement No change	Total 16% 36%	1-5 23% 38%	6-19 18% 29%	20-99 9% 34%	100+ 15% 41%	Less than \$1M 25%	\$1-5M 8% 30%	More than \$5M 15%	Stronger 20% 41%	Survive	Taken large toll 6% 26%	
Significant improvement Some improvement No change	Total 16% 36% 46%	1-5 23% 38% 38%	6-19 18% 29% 51%	20-99 9% 34% 57%	100+ 15% 41% 39%	Less than \$1M 25% 38% 33%	\$1-5M 8% 30% 60%	More than \$5M 15% 38% 45%	Stronger 20% 41% 39%	Survive 14% 33% 51%	Taken large toll 6% 26% 58%	
Significant improvement Some improvement No change Negative impact	Total 16% 36% 46% 2%	1-5 23% 38% 38% 2%	6-19 18% 29% 51% 2%	20-99 9% 34% 57% 0%	100+ 15% 41% 39% 5%	Less than \$1M 25% 38% 33% 4%	\$1-5M 8% 30% 60%	More than \$5M 15% 38% 45%	Stronger 20% 41% 39% 0%	Survive 14% 33% 51% 2%	Taken large toll 6% 26% 58% 10%	
Q27_5. What effect do you think having the enhanced functionality of Significant improvement Some improvement No change Negative impact Q28. If 5G high-speed internet does not soon become available throu	Total 16% 36% 46% 2%	1-5 23% 38% 38% 2%	6-19 18% 29% 51% 2% of the following	20-99 9% 34% 57% 0%	100+ 15% 41% 39% 5%	Less than \$1M 25% 38% 33% 4%	\$1-5M 8% 30% 60%	More than \$5M 15% 38% 45% 2%	Stronger 20% 41% 39% 0%	Survive 14% 33% 51%	Taken large toll 6% 26% 58% 10%	
Significant improvement Some improvement No change Negative impact	Total 16% 36% 46% 2%	1-5 23% 38% 38% 2%	6-19 18% 29% 51% 2% of the foll Emp	20-99 9% 34% 57% 0% owing effection of the colory colors colory colors colory colors color c	100+ 15% 41% 39% 5%	Less than \$1M 25% 38% 33% 4% anticipate?	\$1-5M 8% 30% 60% 2%	More than \$5M 15% 38% 45% 2% More than	Stronger 20% 41% 39% 0% Busin	Survive	Taken large toll 6% 26% 58% 10% demic Taken large	
Significant improvement Some improvement No change Negative impact Q28. If 5G high-speed internet does not soon become available throu	Total 16% 36% 46% 2% ghout NYO	1-5 23% 38% 38% 2% C, which	6-19 18% 29% 51% 2% of the fol Emp	20-99 9% 34% 57% 0% lowing effection	100+ 15% 41% 39% 5% Cts do you	Less than \$1M 25% 38% 33% 4% anticipate? Less than \$1M	\$1-5M 8% 30% 60% 2% Revenue	More than \$5M 15% 38% 45% 2% More than \$5M	Stronger 20% 41% 39% 0% Busin	Survive	Taken large toll 6% 26% 58% 10% demic Taken large toll	
Significant improvement Some improvement No change Negative impact Q28. If 5G high-speed internet does not soon become available throu	Total 16% 36% 46% 2%	1-5 23% 38% 38% 2%	6-19 18% 29% 51% 2% of the foll Emp	20-99 9% 34% 57% 0% owing effection of the colory colors colory colors colory colors color c	100+ 15% 41% 39% 5%	Less than \$1M 25% 38% 33% 4% anticipate?	\$1-5M 8% 30% 60% 2%	More than \$5M 15% 38% 45% 2% More than	Stronger 20% 41% 39% 0% Busin	Survive	Taken large toll 6% 26% 58% 10% demic Taken large	
dignificant improvement some improvement some improvement some improvement so change segative impact soon become available through the segative impact segative impact soon become available through the segative segative impact segative impact soon become available through the segative segative impact segative impact soon become available through the segative seg	Total 16% 36% 46% 2% ghout NYO	1-5 23% 38% 38% 2% C, which	6-19 18% 29% 51% 2% of the fol Emp	20-99 9% 34% 57% 0% lowing effection	100+ 15% 41% 39% 5% Cts do you	Less than \$1M 25% 38% 33% 4% anticipate? Less than \$1M	\$1-5M 8% 30% 60% 2% Revenue	More than \$5M 15% 38% 45% 2% More than \$5M	Stronger 20% 41% 39% 0% Busin	Survive	Taken large toll 6% 26% 58% 10% demic Taken large toll	
dignificant improvement display to the city's reputation as a global hub of innovation, creativity and media would suffer Businesses would be at a competitive disadvantage with cities with	Total 16% 36% 46% 2% ghout NYO Total 14%	1-5 23% 38% 38% 2% 	6-19 18% 29% 51% 2% of the fol Emp 6-19 15%	20-99 9% 34% 57% 0% lowing effection series of the series	100+ 15% 41% 39% 5% cts do you	Less than \$1M 25% 38% 33% 4% Janticipate? Less than \$1M 11%	\$1-5M 8% 30% 60% 2% Revenue \$1-5M 13%	More than \$5M 15% 38% 45% 2% More than \$5M 16%	Stronger 20% 41% 39% 0% Busin Stronger 14%	Survive	Taken large toll 6% 26% 58% 10% demic Taken large toll 22%	
Significant improvement Some improvement No change Negative impact Q28. If 5G high-speed internet does not soon become available through the city's reputation as a global hub of innovation, creativity and media would suffer Businesses would be at a competitive disadvantage with cities with GG high-speed internet	Total 16% 36% 46% 2% Total 14% 57%	1-5 23% 38% 38% 2% C, which 1-5 15% 60%	6-19 18% 29% 51% 2% of the fol Emp 6-19 15% 52%	20-99 9% 34% 57% 0% Cowing effectiologees 20-99 9% 59%	100+ 15% 41% 39% 5% cts do you 100+ 16% 59%	Less than \$1M 25% 38% 33% 4% anticipate? Less than \$1M 11% 57% 50%	Revenue \$1-5M 8% 30% 60% 2% Revenue \$1-5M 13% 50% 53%	More than \$5M 15% 38% 45% 2% More than \$5M 16% 61% 57%	Stronger 20% 41% 39% 0% Busin Stronger 14% 58%	Survive	Taken large toll 6% 26% 58% 10% demic Taken large toll 22% 47% 47%	
Significant improvement Some improvement No change Negative impact	Total 16% 36% 46% 2% ghout NYO Total 14% 57%	1-5 23% 38% 38% 2% 	6-19 18% 29% 51% 2% of the fol Emp 6-19 15% 52%	20-99 9% 34% 57% 0% owing effect oloyees 20-99 9% 59%	100+ 15% 41% 39% 5% cts do you 100+ 16% 59%	Less than \$1M 25% 38% 33% 4% anticipate? Less than \$1M 11% 57%	\$1-5M 8% 30% 60% 2% Revenue \$1-5M 13% 50%	More than \$5M 15% 38% 45% 2% More than \$5M 16% 61%	Stronger 20% 41% 39% 0% Busin Stronger 14% 58%	Survive	Taken large toll 6% 26% 58% 10% demic Taken large toll 22% 47%	

Q29. Which of the Mayoral candidates listed here do you think will	do the best	job of er	nhancing	the availab	ility of 5G	high-speed inte	rnet in New	/ York City?				
		Employees					Revenue			Business after pandemic		
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
Andrew Yang	49%	65%	39%	42%	51%	53%	50%	48%	56%	44%	35%	
Carlos Menchaca	1%	0%	0%	0%	2%	0%	0%	1%	0%	2%	0%	
Dianne Morales	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Eric Adams	2%	3%	6%	0%	0%	8%	0%	0%	2%	2%	0%	
John Catsimatidis	11%	3%	18%	14%	13%	3%	24%	10%	6%	10%	41%	
Kathryn Garcia	4%	5%	3%	0%	4%	3%	3%	5%	5%	3%	0%	
Loree Sutton	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Maya Wiley	3%	5%	0%	6%	0%	5%	3%	1%	2%	3%	6%	
Ray McGuire	15%	5%	21%	22%	17%	8%	13%	21%	13%	23%	0%	
Scott Stringer	9%	8%	6%	6%	11%	13%	3%	9%	7%	8%	18%	
Shaun Donovan	6%	8%	6%	11%	2%	8%	5%	6%	8%	5%	0%	
Q30. Please select your gender:	•											
			Em	ployees			Revenue		Business after pandemic			
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
Male	69%	58%	72%	75%	72%	59%	66%	77%	72%	73%	50%	
Female	30%	42%	28%	25%	26%	41%	34%	22%	26%	27%	50%	
Transgender	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other gender	1%	0%	0%	0%	2%	0%	0%	2%	3%	0%	0%	
Q31. How would you describe your race/ethnicity?	•			•	•					•	•	
			Em	ployees		Revenue			Busir	demic		
								More than			Taken large	
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll	
White	80%	85%	74%	89%	80%	72%	80%	86%	79%	80%	84%	
African-American	7%	12%	6%	4%	5%	15%	2%	4%	8%	6%	6%	
Hispanic	4%	0%	4%	7%	5%	2%	3%	5%	3%	4%	6%	
Asian	4%	0%	6%	2%	8%	4%	3%	4%	3%	5%	3%	
	00/	6%	11%	0%	11%	9%	12%	6%	9%	7%	10%	
Other	9%	070	1170	U70	11%	9%	1270	070	3/0	//0	10/0	

Q32. Approximately how many employees do you have in all five	boroughs of I	New York	c City?								
		Employees				Revenue			Business after pandemic		
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
1-5	24%	100%	0%	0%	0%	72%	25%	2%	19%	25%	32%
6-19	24%	0%	100%	0%	0%	20%	50%	11%	21%	22%	39%
20-99	25%	0%	0%	100%	0%	4%	22%	37%	27%	27%	19%
100+	27%	0%	0%	0%	100%	4%	3%	51%	33%	27%	10%
Q33. Please indicate in which boroughs you have business locati	ons.										
			Em	ployees		Revenue			Business after pandemic		
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
The Bronx	9%	6%	6%	9%	13%	6%	3%	12%	6%	11%	13%
Brooklyn	33%	50%	35%	21%	30%	51%	34%	25%	30%	29%	55%
Manhattan	68%	46%	65%	74%	80%	43%	67%	80%	72%	66%	58%
Queens	14%	12%	13%	12%	18%	12%	19%	13%	8%	20%	23%
Staten Island	6%	6%	4%	4%	10%	6%	5%	6%	5%	5%	10%
Q34. Please indicate the approximate revenue for your company	<u> </u>										
		Employees				Revenue			Business after pandemic		
								More than			Taken large
	Total	1-5	6-19	20-99	100+	Less than \$1M	\$1-5M	\$5M	Stronger	Survive	toll
Less than \$1M	23%	68%	19%	4%	3%	100%	0%	0%	19%	22%	38%
\$1-5M	27%	28%	58%	23%	3%	0%	100%	0%	19%	28%	53%
More than \$5M	50%	4%	23%	73%	93%	0%	0%	100%	62%	51%	9%